my.SDSU
Town Hall

September 1, 2021

Agenda

01 President's Welcome
10 minutes

02 my.SDSU Vision & Guiding Principles
15 minutes

03 PeopleSoft Introduction & Project Impacts
15 minutes

04 my.SDSU Project Team Introduction & Project Timeline
10 minutes

05 People-centric Adoption & Change Ambassadors
10 minutes

06 my.SDSU Overview, Key Themes and Q&A
15 minutes

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SDSU President
Adela de la Torre

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WE RISE WE DEFY

TRANSCENDING BORDERS, TRANSFORMING LIVES

SAN DIEGO STATE UNIVERSITY
STRATEGIC PLAN,
2020-2025

SAN DIEGO STATE UNIVERSITY

FIVE STRATEGIC PRIORITIES emerged through a months-long process of institutional research, benchmarking and community engagement and input.

BECOMING A PREMIER PUBLIC RESEARCH UNIVERSITY: A NEW KIND OF HSI

RESILIENCE. DESIGNED TO THRIVE

WE ARE SDSU

EQUITY AND INCLUSION IN EVERYTHING WE DO

STUDENTS AT OUR CORE

SAN DIEGO STATE UNIVERSITY

my.SDSU Project Guiding Principles

Transform The Student Experience

Enhance the student experience through more student-centric and transparent processes.

Adopt the CSU Standard

Adopt CSU technology Standards to provide a streamlined, cohesive front and back-end user experience that is aligned with CSU best practices.

Adopt Leading Practices & Business Processes

Adopt leading practices and business processes that improve effectiveness, access and efficiency.

Transform the Use and Availability of Data

Increase access to data in support of decision-making that tells the story of SDSU for current and future students.

Foster Collaboration & Community Engagement

Facilitate inclusive communication & foster community involvement and trust for a people-centric implementation.

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What is PeopleSoft?

PeopleSoft is a powerful enterprise system that has three core functions – HR, Finance and Campus Solutions (Student).

- The CSU Standard will impact the student experience significantly and also impact the way our staff and faculty conduct business. Some examples of how our processes will change will be:

- Faculty will be able to enter grades, view their class rosters, email students and view a detailed schedule.

- Students will be able to check their financial aid awards, enroll in classes, view their student bill and see their transcript.

Finance

Campus Solutions

Human Resources

Admissions

Personal Info & Communicatins

Financial Aid

Student Accounts & Billing

Enrollment Services

Faculty Self-Service

Class Management
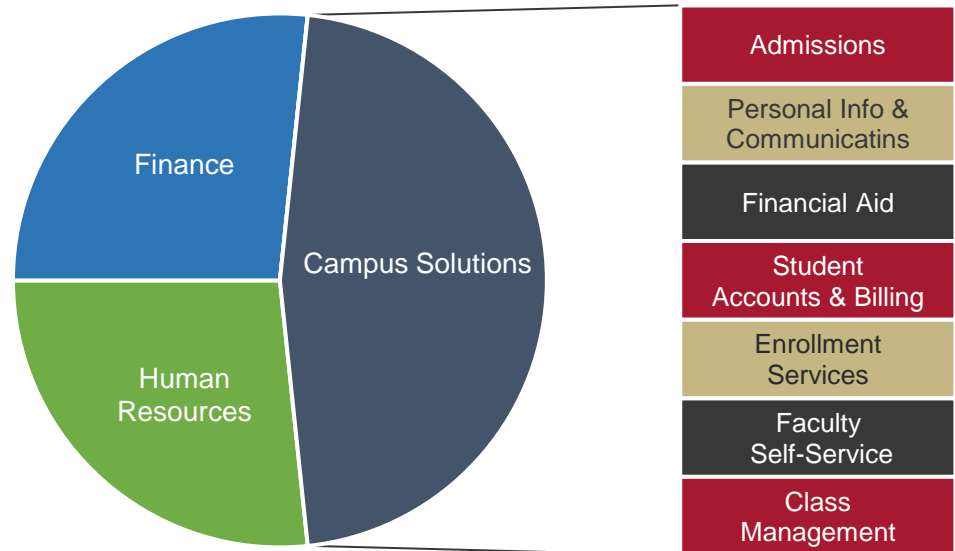
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How will the my.SDSU Project impact me?

The implementation of the CSU Standard will require a transitionary year between now and the Fall 2022 semester. Through this implementation, the SDSU community will be following the student lifecycle.

| October | November | December | January | February | March | April | May | June | July | August | **CSU Standard is available for all** |

All Students for Fall 2022 (Begin using CSU Standard)

Student Lifecycle

| Apply for Admission & Aid | Review Class Schedule | Register for Fall 2022 Semester & Receive Financial Aid Package | Pay Bill | Arrive for Orientation & Add/Drop and Start Taking Classes |

All Students for Spring & Summer 2022 (Transition Period from Existing Systems)

Transition from AidLink/RIX, SIMS/WebPortal to the CSU Standard for core student processes

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Adopting Best Practices

A critical part of this implementation is the adoption of both the CSU Standard and leading business practices. Together, they will position us to be more proactive in how we use data and support students.

COMMUNITY INVOLVEMENT

We will engage the SDSU community – students, faculty and staff – as active collaborators in this implementation.

BROADENED DATA USE

We will standardize data and information and increase the availability of data across SDSU.

ADOPTION

We will strengthen and commit to using best practices through the CSU Standard implementation.

As a result of a successful implementation, we will transform the student lifecycle experience and ensure all students are able to achieve their greatest potential.

As we adopt the CSU Standard, we will be able to optimize our use of data and create a more comprehensive SDSU story.

We must advocate for best practices that will streamline business processes and the ways we work at SDSU.

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SDSU Project Leadership

Jerry Sheehan
Chief Information Officer

Tony Chung
AVP Enterprise Information Systems

Rose Pasenelli
AVP Student Financial Management

Stefan Hyman
AVP Enrollment Management

Neal Linson
Chief Data Architect

Cyndie Winrow
Senior Director

Matias Farre
Assistant Controller

Huron's Experience

200+
completed Oracle projects

550+
Oracle Certifications

Certified Oracle Partner
for 15+ years

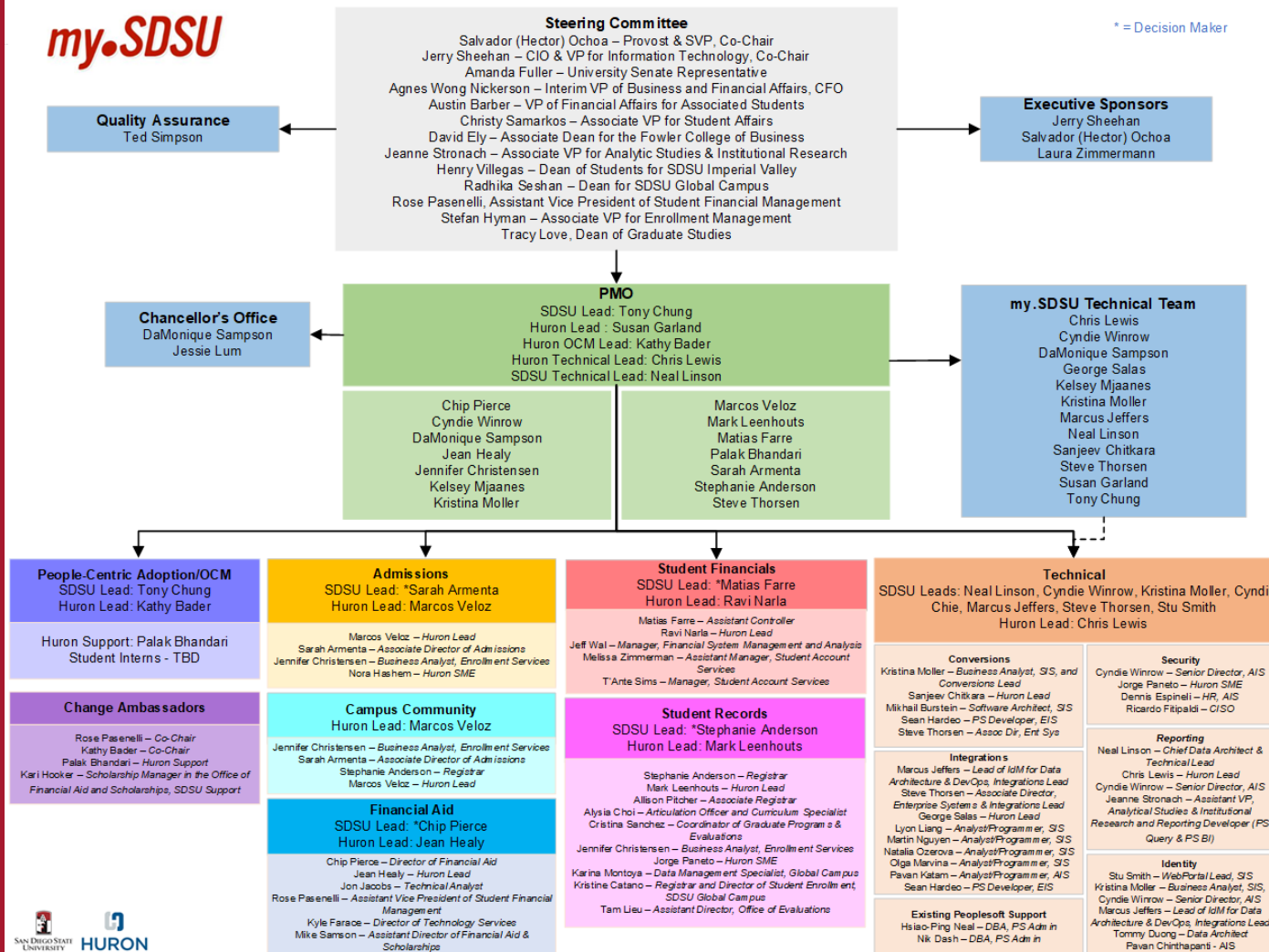## Huron Leadership

Laura Zimmermann
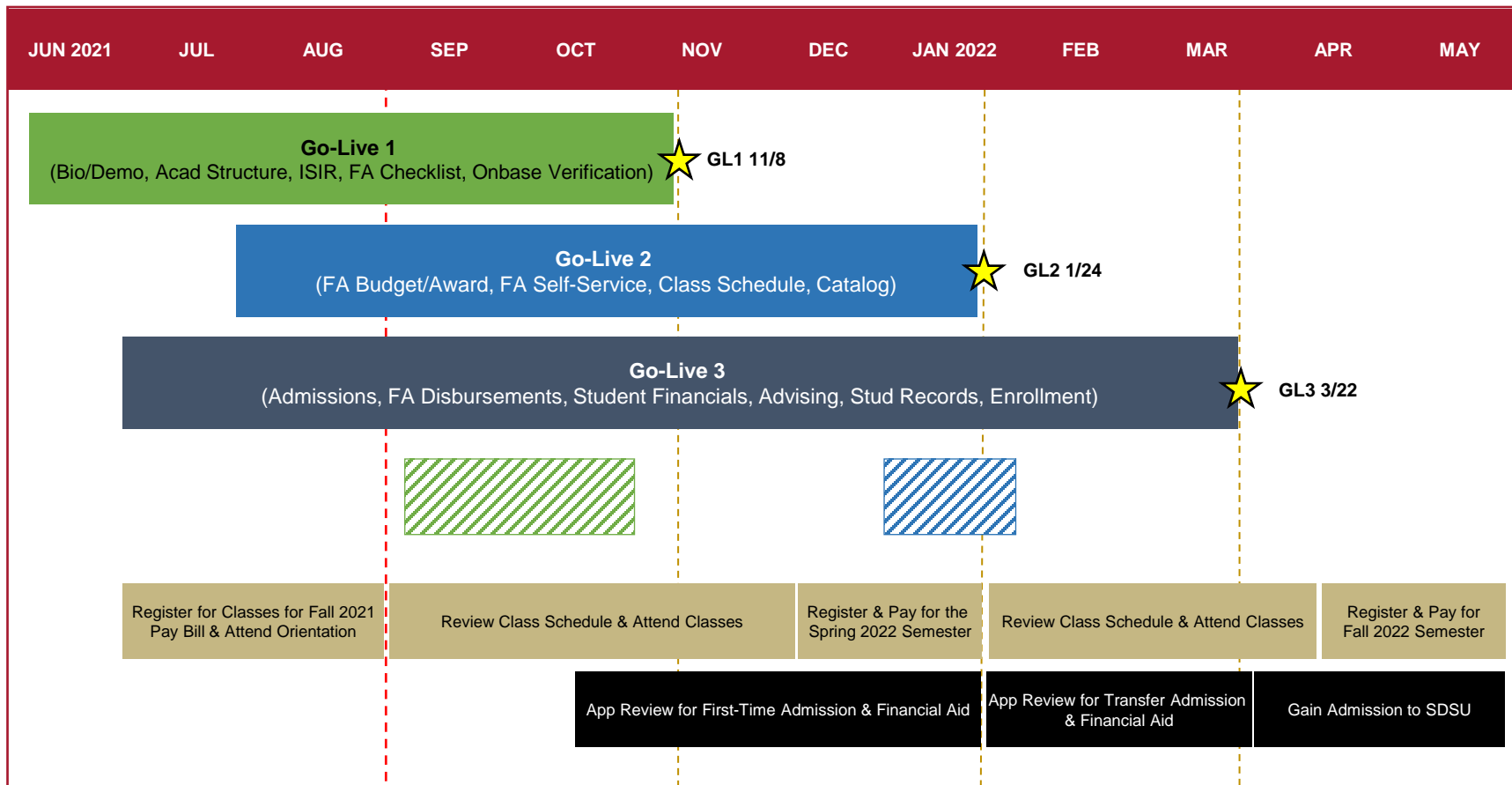Executive Sponsor

Susan Garland
Project Manager

Kathy Bader
People-centric Adoption Lead

Chris Lewis
Technical Lead

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* = Decision Maker

Steering Committee
Salvador (Hector) Ochoa – Provost & SVP, Co-Chair
Jerry Sheehan – CIO & VP for Information Technology, Co-Chair
Amanda Fuller – University Senate Representative
Agnes Wong Nickerson – Interim VP of Business and Financial Affairs, CFO
Austin Barber – VP of Financial Affairs for Associated Students
Christy Samarkos – Associate VP for Student Affairs
David Ely – Associate Dean for the Fowler College of Business
Jeanne Stronach – Associate VP for Analytic Studies & Institutional Research
Henry Villegas – Dean of Students for SDSU Imperial Valley
Radhika Seshan – Dean for SDSU Global Campus
Rose Pasenelli, Assistant Vice President of Student Financial Management
Stefan Hyman – Associate VP for Enrollment Management
Tracy Love, Dean of Graduate Studies

Quality Assurance
Ted Simpson

Executive Sponsors
Jerry Sheehan
Salvador (Hector) Ochoa
Laura Zimmermann

PMO
SDSU Lead: Tony Chung
Huron Lead : Susan Garland
Huron OCM Lead: Kathy Bader
Huron Technical Lead: Chris Lewis
SDSU Technical Lead: Neal Linson

Chip Pierce
Cyndie Winrow
DaMonique Sampson
Jean Healy
Jennifer Christensen
Kelsey Mjaanes
Kristina Moller

Marcos Veloz
Mark Leenhouts
Matias Farre
Palak Bhandari
Sarah Armenta
Stephanie Anderson
Steve Thorsen

Chancellor's Office
DaMonique Sampson
Jessie Lum

my.SDSU Technical Team
Chris Lewis
Cyndie Winrow
DaMonique Sampson
George Salas
Kelsey Mjaanes
Kristina Moller
Marcus Jeffers
Neal Linson
Sanjeev Chitkara
Steve Thorsen
Susan Garland
Tony Chung

People-Centric Adoption/OCM
SDSU Lead: Tony Chung
Huron Lead: Kathy Bader

Huron Support: Palak Bhandari
Student Interns - TBD

Change Ambassadors

Rose Pasenelli – Co-Chair
Kathy Bader – Co-Chair
Palak Bhandari – Huron Support
Kari Hooker – Scholarship Manager in the Office of Financial Aid and Scholarships, SDSU Support

Admissions
SDSU Lead: *Sarah Armenta
Huron Lead: Marcos Veloz

Marcos Veloz – Huron Lead
Sarah Armenta – Associate Director of Admissions
Jennifer Christensen – Business Analyst, Enrollment Services
Nora Hashem – Huron SME

Campus Community
Huron Lead: Marcos Veloz

Jennifer Christensen – Business Analyst, Enrollment Services
Sarah Armenta – Associate Director of Admissions
Stephanie Anderson – Registrar
Marcos Veloz – Huron Lead

Financial Aid
SDSU Lead: *Chip Pierce
Huron Lead: Jean Healy

Chip Pierce – Director of Financial Aid
Jean Healy – Huron Lead
Jon Jacobs – Technical Analyst
Rose Pasenelli – Assistant Vice President of Student Financial Management
Kyle Farace – Director of Technology Services
Mike Samson – Assistant Director of Financial Aid & Scholarships

Student Financials
SDSU Lead: *Matias Farre
Huron Lead: Ravi Narla

Matias Farre – Assistant Controller
Ravi Narla – Huron Lead
Jeff Wal – Manager, Financial System Management and Analysis
Melissa Zimmerman – Assistant Manager, Student Account Services
T'Ante Sims – Manager, Student Account Services

Student Records
SDSU Lead: *Stephanie Anderson
Huron Lead: Mark Leenhouts

Stephanie Anderson – Registrar
Mark Leenhouts – Huron Lead
Allison Pitcher – Associate Registrar
Alysia Choi – Articulation Officer and Curriculum Specialist
Cristina Sanchez – Coordinator of Graduate Programs & Evaluations
Jennifer Christensen – Business Analyst, Enrollment Services
Jorge Paneto – Huron SME
Karina Montoya – Data Management Specialist, Global Campus
Kristine Catano – Registrar and Director of Student Enrollment, SDSU Global Campus
Tam Lieu – Assistant Director, Office of Evaluations

Technical
SDSU Leads: Neal Linson, Cyndie Winrow, Kristina Moller, Cyndi Chie, Marcus Jeffers, Steve Thorsen, Stu Smith
Huron Lead: Chris Lewis

Conversions
Kristina Moller – Business Analyst, SIS, and Conversions Lead
Sanjeev Chitkara – Huron Lead
Mikhail Burstein – Software Architect, SIS
Sean Hardeo – PS Developer, EIS
Steve Thorsen – Assoc Dir, Ent Sys

Integrations
Marcus Jeffers – Lead of IdM for Data Architecture & DevOps, Integrations Lead
Steve Thorsen – Associate Director, Enterprise Systems & Integrations Lead
George Salas – Huron Lead
Lyon Liang – Analyst/Programmer, SIS
Martin Nguyen – Analyst/Programmer, SIS
Natalia Ozerova – Analyst/Programmer, SIS
Olga Marvina – Analyst/Programmer, SIS
Pavan Katam – Analyst/Programmer, AIS
Sean Hardeo – PS Developer, EIS

Existing Peoplesoft Support
Hsiao-Ping Neal – DBA, PS Adm in
Nik Dash – DBA, PS Adm in

Security
Cyndie Winrow – Senior Director, AIS
Jorge Paneto – Huron SME
Dennis Espineli – HR, AIS
Ricardo Fitipaldi – CISO

Reporting
Neal Linson – Chief Data Architect & Technical Lead
Chris Lewis – Huron Lead
Cyndie Winrow – Senior Director, AIS
Jeanne Stronach – Assistant VP, Analytical Studies & Institutional Research and Reporting Developer (PS Query & PS BI)

Identity
Stu Smith – WebPortal Lead, SIS
Kristina Moller – Business Analyst, SIS
Cyndie Winrow – Senior Director, AIS
Marcus Jeffers – Lead of IdM for Data Architecture & DevOps, Integrations Lead
Tommy Duong – Data Architect
Pavan Chinthapanti - AIS
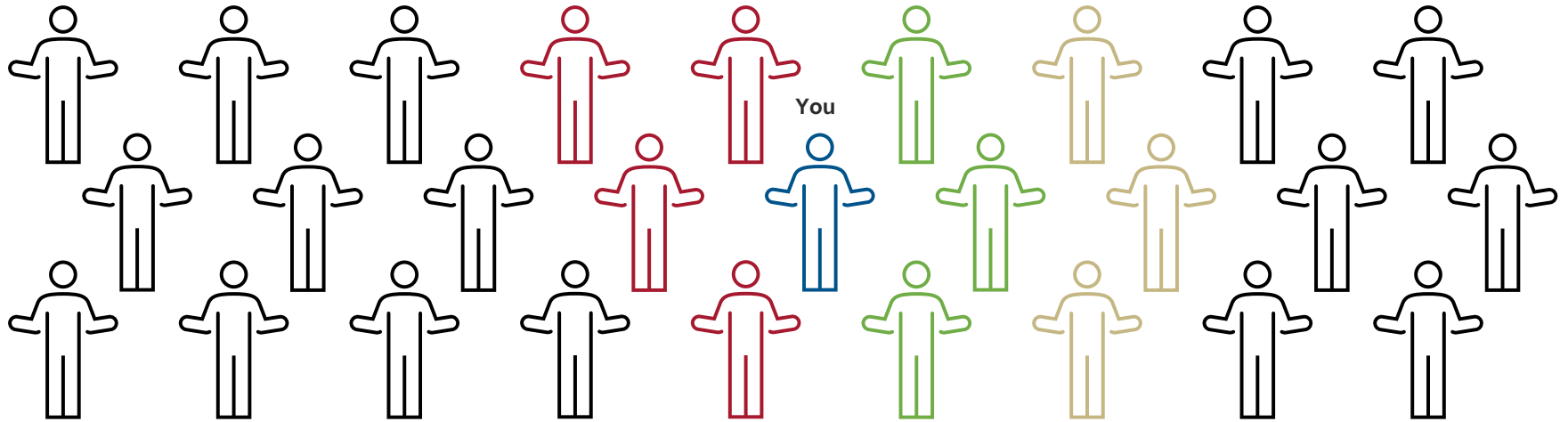
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HURON

Who is a Change Ambassador?

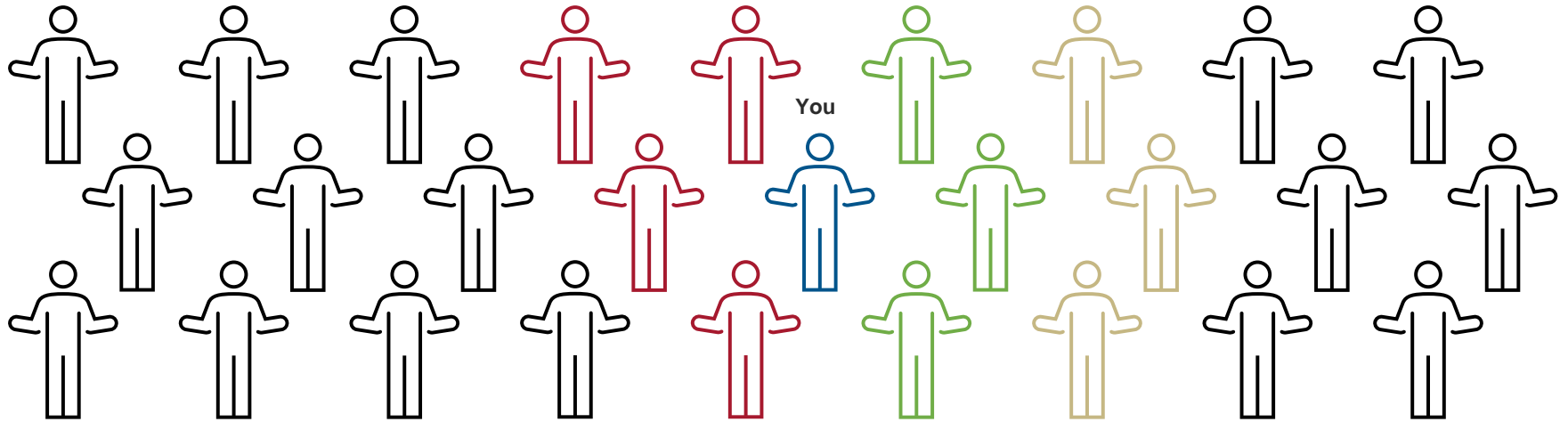| Executive Sponsors & Steering Committee | Project Management Office | Change Ambassadors & Cross Project Team | SDSU Community |

What is our charge?

We are ALL Change Ambassadors

| Executive Sponsors & Steering Committee | Project Management Office | Change Ambassadors & Cross Project Team | SDSU Community |

You

What is our charge?

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Areas Represented by Change Ambassadors

Our 40 Change Ambassadors represent a variety of offices, departments and Colleges across campus and will be our community's advocates and sources of information throughout this implementation.

Faculty & Staff Organizations

Academic Units

Auxiliary Units

CHANGE AMBASSADORS MEMBERSHIP

Student-serving Organizations

Student-facing Offices

Project Functional Units

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Academic Progress

Academic Records

Financial Account

Financial Aid

Manage Classes

Key Takeaways

As we wrap up our presentation today, we would like to share our key takeaways prior to moving into the Q&A portion of the Town Hall.

- We are implementing PeopleSoft Campus Solutions (The CSU Standard) in our my.SDSU Project.

- We will have three go-lives to help us strategically follow the student life cycle throughout this implementation (11/21, 1/22, 3/22).

- my.SDSU is replacing AidLink/RIX and SIMS/WebPortal. Between Fall 2021 – Fall 2022 (our initial year), students, faculty and staff will be using both existing and new systems.

- Our goal is to fully transition to PeopleSoft for the Fall 2022 semester and ensure everyone – students, faculty and staff – has the appropriate training for their duties.

Change Ambassadors

my.sdsu@sdsu.edu

Campus-wide Town Halls

YOU

Campus-wide Training Sessions

Newsletters & Emails
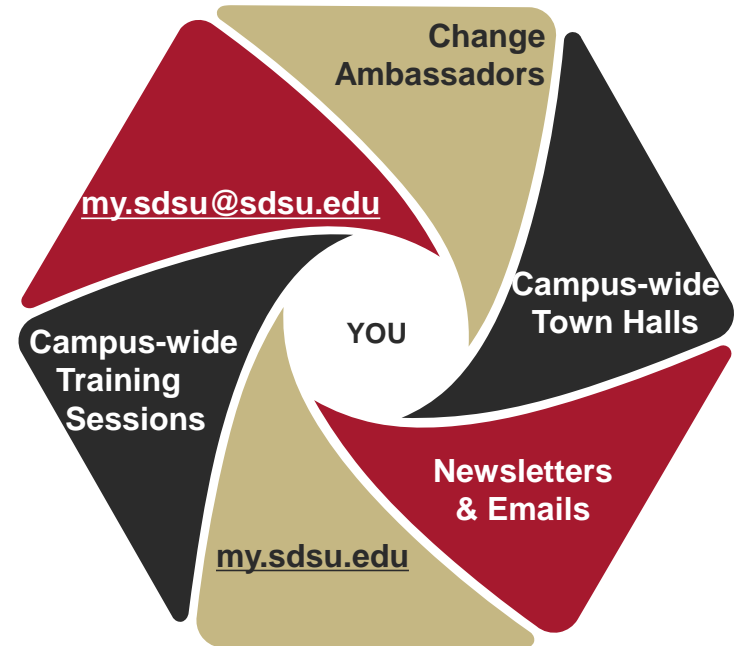
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Q&A

Project Website: my.sdsu.edu

Project Email: my.sdsu@sdsu.edu

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THANK YOU

Appendix